



TERMS AND CONDITIONS

Last Updated: 23/10/24

Welcome to Leanna Codd Makeup. By booking a makeup service with us, you agree to the following terms and conditions. Please read them carefully before making a booking. By making a booking with us, you agree to these terms.

Services Provided

1. Leanna Codd Makeup offers professional makeup services, including but not limited to Occasion Makeup, Bridal Makeup, Bridal Party Makeup, Prom Makeup, 1-2-1 Makeup Lessons. The specific services will be agreed upon at the time of booking.

Booking and Payment

- A non-refundable deposit of £20 - £150 (depending on service) is required to confirm your booking.
- All payments must be made online using the WIX booking system unless agreed otherwise with Leanna. Please note all services must be prepaid at the time of booking.
- The remaining balance is due on the day of your appointment, excluding wedding bookings.
- Payments can be made via card (SumUp Card Machine), Bank Transfer or in Cash.
- Failure to make the final payment will result in the service not being rendered.
- All fees will be in accordance with the prices listed on this website.

Cancellations, Rescheduling and Refunds

- Cancellations must be made at least 2 days prior to your appointment.
- Cancellations made with less than 2 days' notice will incur a fee of 50% of the total service fee. (And/or loss of deposit)
- Cancellations made with less than 24 hours notice will incur a fee of 100% of the total service fee. (And/or loss of deposit)
- You may reschedule your appointment without penalty, provided you give at least 2 days' notice.
- For rescheduled appointments, these are at the discretion of Leanna's schedule. We will do our best to accommodate.
- You can reschedule your appointment by using the WIX booking system or by getting in touch with us at: Leannacoddmua@gmail.com.
- If you need to cancel your appointment, a full refund will be given provided it is within a 8 week period.
- All services are non-refundable. If you are dissatisfied with the outcome of the service, we will make reasonable efforts to address your concerns during the appointment. However, once the session is completed and the client has left, refunds will not be issued.

Travel and Additional Fees

- A travel fee will be applied to locations outside a 10-mile radius, charged at £1 per mile, round trip. Locations over 50 miles (one way) will be charged at 50p per mile, round trip.
- Parking fees and tolls are the client's responsibility and will be added to the final invoice. These will be agreed in advance.
- Early morning fees apply to appointments starting before 9AM and will be charged at an additional £10 per person, per service.

Health and Safety

- You must inform us of any allergies, skin sensitivities, or health conditions prior to your appointment.
- We reserve the right to refuse service if there are any contagious conditions (such as cold sores or eye infections) that may pose a health risk.
- We maintain the highest hygiene standards, using sanitized tools and professional products for every client.

Liability

- Leanna Codd Makeup is not responsible for any allergic reactions or skin complications resulting from the use of our makeup products. It is your responsibility to notify us of any allergies or sensitivities.
- We are not responsible for any damage to clothing, personal property, or the venue during the makeup session.

Image Usage Rights

- By booking with us, you agree to allow Leanna Codd Makeup to take photographs of the makeup application for use in our portfolio, social media, and promotional materials, unless you provide written notice opting out before your appointment.

Client Satisfaction

- Our goal is to ensure you are happy with the service. If you have any concerns, please let us know before you leave the appointment. Once you leave, it is assumed that you are satisfied with the service provided.
- Any adjustments to the makeup after the appointment are your responsibility.

Force Majeure

- Leanna Codd Makeup is not liable for cancellations due to unforeseen circumstances, including illness, accidents, extreme weather, or other events beyond our control. In such cases, your deposit will be refunded, or we will reschedule the service at a mutually convenient time.

Late Arrivals

- If you are late to your appointment, your session time may be reduced, or certain services may not be completed to accommodate the next client.
- If you arrive more than 15 minutes late, we reserve the right to cancel your appointment, and the deposit will not be refunded.

Late Arrivals

- If you are late to your appointment, your session time may be reduced, or certain services may not be completed to accommodate the next client.
- If you arrive more than 15 minutes late, we reserve the right to cancel your appointment, and the deposit will not be refunded.

Children and Additional Guests

- Due to the nature of our work and for the safety and comfort of all clients, we kindly request that no children or additional guests accompany you to your appointment, unless prior approval is given.
- Due to the nature of our work, we do have a minimum age policy of 16 years old. All under 18 year olds must be accompanied by an adult.

Contractual Agreement

- By proceeding with your booking, you agree that this contract constitutes a legally binding agreement between you (the client) and Leanna Codd Makeup. You also confirm that all information provided (e.g., allergies, preferences) is accurate and up-to-date.

Confidentiality and Data Protection

- We take your privacy seriously. Any personal information you provide (such as contact details or skin conditions) will be kept confidential and only used to provide the best service. We do not share your data with third parties without your consent, in compliance with privacy laws such as [GDPR/CCPA, if applicable]. Please find more information on this on my [Privacy Policy page](#).

Dispute Resolution

- In the event of any dispute arising from these terms and conditions, both parties agree to first attempt to resolve the matter through informal negotiations. If the matter cannot be resolved, it may be escalated to a formal mediation or legal process, depending on jurisdiction.

Amendments

- We reserve the right to update these terms and conditions at any time. The updated terms will be available on our website, and it is your responsibility to review them before making a booking.

By proceeding with a booking, you acknowledge that you have read, understood, and agree to these terms and conditions.